



DRS COX PINTO & RIGBY
PATIENT SURVEY 2014/15 – ACTION PLAN

ACTION POINTS	PLAN	DUE DATE	COMPLETED
Better Promotion of the survey next year	Use text survey Give staff own targets for completion And performance manage distribution Distribute in Saturday Flu Clinic		
On Line Access Passwords	Tell patients to register on line access Before end of expiry date.		
CCTV	To contact security manager for NHS Property Services		
Disabled Toilet Access	Liaise with NHS Property Services to Put Universal lock on new door		

