



**CROSS STREET SURGERY
PATIENT SURVEY – 2015**

We would like your views on how this practice can move forward and improve. Could we ask that you please take 5 minutes to complete the following survey and hand it back to the reception. Please tick all the circles that apply.

1. Gender: Male / Female
Tick Age Group: 16-29 30-50 50-70 over 70

2. What is your preferred option for booking appointments ?

In person	<input type="checkbox"/>
By phone	<input type="checkbox"/>
On line	<input type="checkbox"/>

3. How helpful do you find the receptionists at the Surgery ?

Very	<input type="checkbox"/>
Fairly	<input type="checkbox"/>
Not very	<input type="checkbox"/>
Not at all	<input type="checkbox"/>

4. If the surgery opened 7 days a week would you use the service?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

5. If this service was available but not at this surgery but at another surgery locally would you still use the service?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

6. The government are promoting “Super Size Surgeries” with multiple doctors surgery, other health services and social services in the same building - would you use a practice like this?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Comments	

**IF YOU ARE INTERESTED IN JOINING THE PATIENT GROUP PLEASE GIVE YOUR DETAILS TO THE
RECEPTION – WE WOULD WELCOME MORE MEMBERS !!!**

Many thanks for taking the time to complete this survey, we will be publishing the findings on the Patient Panel Notice Board and the surgery website: www.crossstreethealthcentre.nhs.uk